



Medical Decision Support™

Medical Decision Support™ (MDS) is a decision support program that offers employees in-depth, objective, personalized, and current information on all medical conditions. Employees receive the information, tools, and support they need from integrated web, phone, and print-based materials. This approach helps employees make more informed decisions while working with their own physician. **MDS™** incorporates high-quality, evidence-based information compiled by physician-led research teams. These physicians are affiliated with America's Top 5 medical schools.

Our **MDS™** team identifies employees' specific areas of interest or concerns when they first contact us. This allows the **MDS™** team to provide the right information to employees at the right time in the decision-making process, empowering them. This has resulted in reduced medical mistakes, improved quality of care, and very high satisfaction rates among employees and their families.

MDS™



Medical Information. Consumer Support.
Empowerment.

MDS™ Features:

- > **Highly customized information on any medical condition.** Comprehensive information kits or personalized reports are assembled by leading physicians and medical researchers. Commonly researched topics include low back pain, hypertension, asthma, infertility, and cancer.
- > **Physician conference calls.** When an employee is faced with a complex medical situation, a rare diagnosis, or complicated treatment decisions, a conference call can be arranged with an MDS™ physician and researcher. The MDS™ team identifies the employee's main area of interest regarding the diagnosis, assesses the medical history leading to the diagnosis, and notes recommended treatment options. This information enables the research team to customize materials to address any gaps in the employee's understanding of the treatment options, as well as to provide relevant support resources.
- > **Secure, 24/7 access to the MDS™ web site.** Employees can obtain general diagnosis and treatment information, important medical research information, and resources on the MDS web site. Links to hospital- and physician-selection tools and online patient support resources are also available. Employees who use the MDS™ phone-based service can also receive selected content and materials relating to their condition on their own secure, private page on the MDS™ site. In addition, Comprehensive Information Kits may be ordered online.
- > **Ongoing support and followup.** Employees can receive ongoing support and follow-up information from their Research Coordinator for as long as requested. This helps employees address new questions or needs that arise as their medical situation changes.

For more information about our services, contact marketing@consumersmedical.com or call 1-877-229-7780.